Veriato

Veriato 360 Helps Law Enforcement Agency Put The Handcuffs On Information Leaks

Major Law Enforcement Agency

Industry: Law Enforcement
Location: 200 sites across Great Britain
Founded: 1974
Offices and Administration ≈ 10,000

The Agency operates a Windows Server Enterprise Edition network with three dedicated servers. The Agency network includes approximately 9,000 client computers at nearly 200 physical locations with as few as 2-3 computers and as many as 500 computers per site.

"Given the highly sensitive nature of our data, by preventing information leakage with Veriato 360, we could be preventing loss of life."

The Challenge

The mission of virtually every law enforcement agency is to provide the best possible protection for its citizens. With over 9,000 computers across 200 locations, one major Law Enforcement Agency in Great Britain* needed software that, amongst other things, helped deter theft of its intellectual property (IP).

"Our main concern is information leaks," said the Information Monitoring Administrator, whom we'll call Joe*. "With our main risk being information leaks to organized crime, we needed software to help identify those leaks. We store vast amounts of information about a variety of people, citizens, criminals, and informants. Theft of that intellectual property can put people's lives at risk." Sr. Network Analyst John* added, "It's a big security risk. We work with highly-prized, valuable data."

The Solution

"We needed to monitor a number of computers in one of our Police stations," said John*. After trying a popular "remote control software", they found it to be lacking in features and technology. However, upon learning of the powerful features in Veriato 360, John* felt "Veriato 360 had everything we needed."

After a thorough review of the powerful information and employee monitoring features in Veriato 360, the Agency rolled the software out to 1,000 computers as a 'proof of concept' evaluation, which immediately was deemed a success.

Discoveries

With a powerful Dashboard, as well as plenty of seeded and custom reports, the Agency team was impressed at how easy Veriato 360 is to install and use. "During our Veriato 360 evaluation, we caught an officer leaking information, intellectual property he apparently planned to sell," said Joe*. "The time to learn what is needed for our investigations was minimal. I found Veriato 360 user-friendly, and was very impressed. Using the Dashboard, you can navigate the program quite simply."

According to Sr. Network Analyst John*, "The screenshots are easy to play back, and are very powerful! Veriato 360 has logs, charts and reports—all very powerful stuff! The Veriato 360 product overall is surprisingly easy to use!"

"Everyone in IT is used to standard logs that are difficult to go through," said John*. "Veriato 360 did not present anything like that. I was taken aback at how good Veriato 360 is at what it does, and also that it does it without the computer user being aware."

Working with Employees

Although they do not disclose the name of the software, the Agency makes it clear that computer activity and Internet use is monitored. Employees are required to acknowledge an Acceptable Use Policy (AUP) when they sign on to a computer.

"When users boot up, there is a login notice stating that the computer is subject to monitoring. It's made clear that there is a risk associated with inappropriate use of company assets, including dismissal."

The agency describes various parts of its AUP at login, such as downloading prohibited files and programs, use of properly licensed software, and the computer and Agency information is to be used for professional purposes only. Veriato 360 is an integral part of that policy, monitoring each computer, immediately notifying Administrators of inappropriate use or theft of intellectual property.

Veriato 360: The Software of Choice

The Agency is more than satisfied with the power of Veriato 360, as well as its ease of use.

"I was impressed with how easily we were able to deploy Veriato 360 on a large scale. We rolled it out across three servers… on its own, that's a big feat. There were no errors or complaints, a pleasant surprise, especially when you've experienced how executables normally work. Given the highly sensitive nature of our data, if we're preventing information leaks with Veriato 360, we could be preventing loss of life," said Joe*. "In that sense you could say the mission is man-rated. Veriato 360 could be a real life-saver."

*The name of the employees and the Agency have been withheld to maintain privacy and security of the intellectual property discussed above.

ABOUT VERIATO

Veriato is an innovator in actionable User Behavior Analytics and the global leader in User Activity Monitoring. More than 36,000 companies, schools, and government entities worldwide have relied on Veriato solutions to gain insight into the user activity on their network, and enjoy the security and productivity increases that come with it.

The Veriato mission is to provide world-class software and support that enables our customers to protect their most valuable assets, reduce their risk, and gain unparalleled visibility into their operations. Veriato's award-winning solutions include Veriato Recon (behavioral analytics based insider threat detection), Veriato 360 (enterprise-grade User Activity Monitoring), Veriato Investigator (employee investigation tool), Veriato Log Manager (event and security log management) and Veriato Server Manager (server management solution).

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