



# Spector 360 Educates Bexhil College on Productivity and Cost Savings

## BexHill College

**Industry:** Education  
**Location:** Bexhill-on-Sea, England  
**Founded:** 1900  
**Employees:** 1,700

Bexhill College is a sixth form college located in Bexhill-on-Sea, a seaside resort on the English Channel in the county of East Sussex, the south of England. Approximately 105 sixth form colleges in England focus on providing education to students aged 16 to 19 following their completion of secondary school.

Bexhill College operates a computer network with more than 20 Windows servers and 500 Windows work-stations. For more information about Bexhill College, please visit:  
[www.bexhillcollege.ac.uk](http://www.bexhillcollege.ac.uk).

*Bexhill College was challenged by 'general Internet misuse' and the 'blossoming' of students using proxy servers to get around web filtering.*

## The Challenge

We had a concern about IM, webmail, and general Internet misuse," said Bexhil College's Systems Engineer and Network Administrator, Bob Bailey. Students were using proxy servers to hide their web surfing from administrators. According to Bailey, "Proxies were being used in the classroom. Students were wasting time and hiding it." The faculty knew an issue existed, but needed proof of exactly what was happening.

## The Solution

According to Bailey, neither he nor the school had prior experience with "proper" monitoring software. "We had content filtering, but that was not dealing with the emerging proxy issues," said Bailey. Searching for a solution did not yield much at first, until Bailey received an email about Veriato.

"There was no other software that gave both the overview and the depth of the Veriato product," said Bailey. "Some were just keyloggers, and some were just applications for tracking web use." The team at Bexhil College was amazed at how much Veriato 360 User Activity Monitoring software could do. According to Bailey, neither he nor the school had prior experience with "proper" monitoring software. "We had content filtering, but that was not dealing with the emerging proxy issues," said Bailey. Searching for a solution did not yield much at first, until Baily received an email about Veriato.

## Discoveries

Bailey was originally concerned that Veriato 360 offered so many robust features, his team would be overwhelmed by information to sort through. However, with the press of a button, Bailey found that "Veriato 360 delivers quick reports about what is going on all the time...it's very good at spotting trends."

Bailey and the Bexhil College team liked the ease with which Veriato 360 delivered informative, easily consumed reports about websites visited, programs run, and more. Veriato 360 was instrumental in ferreting out what could have become a vexing problem with the school's printer credits program. Under plans set by the school, each student is allocated a set amount of credits to use the facility's network printers.

"Using the Veriato 360 Quick View charts, I started seeing my own "print credit" application showing up," said Bailey. "Students had gotten hold of my program and were changing values, attempting to give themselves free printing credits." Bailey then used the Snapshot feature within Veriato 360, narrowing down the possible culprits.

“We contacted six to seven students and of course they said it wasn’t them,” Said Bailey. “Using the screen Snapshots, we showed them we knew what was happening, and quickly closed the loophole.”

## Today’s Environment

Bexhil Network Administrators use the Veriato 360 Search function routinely now. When they discover inappropriate usage, Bailey is able to narrow the field from 1,500 students to five students, offer proof of their computer activity transgressions using the Veriato 360 Snapshots, and get them to follow acceptable usage policies going forward.

The integration of a monitoring program using Veriato 360 has already had positive effects. “That we will monitor is clear, and it deters most students. However, we still have to rein some in,” said Bailey.

## Veriato 360: The Software of Choice

Bailey and the team at Bexhil are able to give their students the freedom to work and learn, while still enforcing Acceptable Use Policies (AUP). The return on investment has been immediate, and the results profound.

“The Veriato 360 deterrent factor has been great in preventing problems,” said Bailey. “It has helped detect and control problems from the outset. If I had not had it, it would have been difficult to get things under control. Without Veriato 360, we would not be in such good shape.”

“The Veriato 360 investment versus the benefit shows a very good value. We have had immeasurable benefits ... excellent bang for the buck.”

## ABOUT VERIATO

Veriato is an innovator in actionable User Behavior Analytics and the global leader in User Activity Monitoring. More than 36,000 companies, schools, and government entities worldwide have relied on Veriato solutions to gain insight into the user activity on their network, and enjoy the security and productivity increases that come with it.

The Veriato mission is to provide world-class software and support that enables our customers to protect their most valuable assets, reduce their risk, and gain unparalleled visibility into their operations. Veriato’s award-winning solutions include Veriato Recon (behavioral analytics based insider threat detection), Veriato 360 (enterprise-grade User Activity Monitoring), Veriato Investigator (employee investigation tool), Veriato Log Manager (event and security log management) and Veriato Server Manager (server management solution).

Go to [www.veriato.com](http://www.veriato.com) for a Free Trial or email us at: [sales@veriato.com](mailto:sales@veriato.com)



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